



COACHING WORKSHOP: Empowering Your Winning Team

Ascend 360°

SEED TO SUCCESS (S2S)

Coaching Workshop: Empowering Your Winning Team

This workshop is designed to be a dynamic and inspiring journey into the world of coaching, helping your teams and leaders unlock their full potential and drive meaningful improvements in water utility operations. We bring together the stakeholders to baseline their understanding, aspirations and expectations before we begin the coaching journey. We'll foster openness, creativity, and collaboration every step of the way.

The workshop methodologies to be employed during the engagement include:

- 1) **Group Breakout Sessions:** Group discussions require participants to actively process information, formulate their thoughts, and articulate them. This hands-on involvement significantly increases engagement in decoding Winning Team.
- 2) **Classroom session:** Introduction to coaching and proven coaching methods such as GROW (goal, reality, options, will).
- 3) **Brainstorming Sessions:** designed to maximize idea generation in a collaborative, non-judgmental environment to get participants buy-in. This also creates a psychological safety space or platform to share ideas.

Time	Workshop Topics
9.00am - 10.30am	Module 1 - Decoding a Winning Team – The Power of Synergy 1) Perspectives 2) Expectation 3) Data – Gaps Alignment 4) Core Value – Winning Characteristics
10.30am - 11.00am	Coffee Break
11.00am - 1.00pm	Module 2 - Customer Experience and Operational Excellence Improvement 1) Data – Customer Voice 2) Improvement Tools and Techniques 3) Effort vs Impact
1.00pm - 2.00pm	Lunch
2.00pm - 3.30pm	Module 3 – Goal Setting 1) Goal Setting - SMART 2) Task/Action Breakdown 3) Support Needed 4) Commitment
3.30pm - 4.00pm	Tea Break
4.00pm - 5.00pm	Module 4 - Coaching Introduction – Unlocking Potential 1) Coaching Introduction 2) Role of a Coach and Coachee 3) Coaching Framework 4) Unlocking Individual Potential as Winning Team



sreelaththa@gmail.com
info@ascend360s2s.com



+(60)126239418 (Sree)
+(60)1115510867 (KB)